



Specific Service Privacy Statement

For data collected via On-line surveys

This privacy statement explains how the Fuel Cells and Hydrogen 2 Joint Undertaking (here after referred to as FCH 2 JU) uses any information you give to us while filling in the on-line survey, and the way we protect your privacy.

1. Context and Controller:

The FCH 2 JU wishes to discover your opinion in relation to the topic of this survey. The persons invited are participating in this survey on a voluntary basis.

This specific on-line service consists of on-line questionnaire made available on this web page, offering you the possibility to express your views or provide information on the subject. The main part of the survey outcome is a descriptive analysis of responses of a questionnaire that will be aggregated into a report. Name, surname and affiliation of the respondents will not be included in the report.

While registering, your personal data will be collected and further processed for the purposes detailed below under point 2. The relevant processing operation and the conference are under the responsibility of the Executive Director of the Fuel Cells and Hydrogen 2 Joint Undertaking, acting as the Controller.

As this on-line service collects and further processes personal data, Regulation (EC) 45/2001, of the European Parliament and of the Council of 18 December 2000 *on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data*, is applicable.

2. What personal information do we collect, for what purpose and through which technical means?

Types of personal data

The **personal data collected** and further processed by the FCH 2 JU in relation to the on-line services are:

- Data necessary for the purpose of the questionnaire, such as:
 - First Name, Last Name,
 - Organisation,
 - City, Country, Nationality,
 - E-mail address, Phone number(Not all replies are mandatory. However some of them might be whenever this

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information would be relevant for the purposes of the questionnaire analysis. In the latter case, you will not be able to proceed without filling in the required data).

Purpose and technical means

The purpose of processing personal data for the on-line service is:

- To establish, maintain and update a database holding contact information of those respondents having answered a questionnaire proposed by the FCH 2 JU. This information will be collected by the FCH 2 JU's Communications Team who will enter the information into an internal electronic database.
- To send an invitation (by email) to participate in other survey(s) related to the activities of the FCH 2 JU.
- To obtain data subjects' opinion or information on various aspects of the subject mentioned in the web-based questionnaire.
- To analyze the responses to the questionnaire, which will be then aggregated into a report.

Technical Information:

Before the publishing of the report all information related to the survey is stored on secured servers of the processor. The report will not include any name, surname or affiliation of the respondents.

The **legal basis** for the set-up of the survey, including its management and the related processing, is Council Regulation (EU) No 559/2014 of 6 May 2014 *establishing the Fuel Cells and Hydrogen 2 Joint Undertaking*.

In line with Article 5(a) of Regulation EC 45/2001 the processing operation is necessary for the performance of tasks carried out in the public interest on the basis of the Treaties or other legal instruments adopted on the basis thereof¹. The lawfulness of the processing of personal data is also based on Article 5(d) of Regulation EC 45/2001 whereby the data subject has unambiguously given its consent. By filing the on-line questionnaire of the FCH 2 JU, the respondent will be considered to have given his or her consent to the processing of their data in the context of this questionnaire.

3. Who has access to your information and to whom is it disclosed?

The detailed responses are only available to the FCH 2 JU staff members and to authorised staff of the FCH 2 JU members (as detailed below) who are bound by Regulation (EC) 45/2001. The report analysing the results of the study will not make any reference to the respondents' names, surnames or affiliation.

For the purposes detailed above, access to your personal data, is given to the following persons:

- Internally authorized staff of the FCH 2 JU
- Internally authorized staff of the founding members of the FCH 2 JU: the European Commission, Hydrogen Europe² (representing the fuel cell and hydrogen industries) and

¹ Regulation (EU) No 1291/2013 and Council Decision No 2013/743/EU

² <http://hydrogeneurope.eu/>

the N.ERGHY³ Research Grouping (representing the fuel cells and hydrogen research community).

4. How do we protect and safeguard your information?

The personal data and all information collected related to surveys and questionnaires managed by FCH 2 JU is stored on the servers of the FCH JU, the operations of which abide by the FCH 2 JU's security decisions and provisions established for this kind of servers and services. This includes the Common It Security Policy, implemented by the FCH 2 JU, applying the security measures described in the Commission Decision C (2006)3602 concerning the security of information systems used by the European Commission, Implementing Rules for the Commission Decision C(2006)3602, Standards on Information Systems Security, Complementary information systems security policy and control measures as applied to specific applications by respective system owners

Organizational measures applied to the internal staff having access to the personal data collected include appropriate specific access rights and controls.

5. How can you verify, modify or delete your information?

You have the right to access your personal data and the right to correct any inaccurate or incomplete personal data. Should you want to verify which personal data is being stored on your behalf by the responsible controller, and have it modified, corrected or deleted, please send an e-mail to the functional mailbox (see address below under 'Contact Information'), specifying your request.

Attention is drawn to the consequences of a delete request, which means that all your contact details will be lost.

6. How long do we keep your data?

Your personal data is kept for as long as follow-up actions to the above-mentioned survey are necessary as regards the purpose of processing personal data for the on-line service. All personal data will be kept for a general retention period of five years.

Your personal data will also be part of a list of contact details shared internally amongst the staff of FCH2 JU for the purpose of contacting you in the future in the context of the FCH 2 JU's activities. If you do not agree with this, please contact the Controller by using the contact information below and by explicitly specifying your request. The said contact list will kept for a period of five years.

7. Contact information

If you have any questions relating to this on-line service, on any information processed in the context of the survey, or on your rights, please contact the support team operating under the responsibility of the Controller, using the following e-mail:

³ <http://www.nerghy.eu/>

Communications@fch.europa.eu

8. Recourse

You have right of recourse at any time to the Data Protection Officer of the FCH 2 JU (Data-Protection@fch.europa.eu).

You have the right to submit a complaint at any time directly to the European Data Protection Supervisor:

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B-1047 Bruxelles

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Tel: +32 2 283 19 00

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